NKG Quality Service



Instructors



Gloria Pedroza

As head of the NKG Quality Service department, Gloria is in charge for the training of quality managers within the NKG coffee companies. She has more than 18 years of experience in quality assurance for green coffee. Today she is a WCE certified sensory judge, certified SCA trainer as well as a certified Q Grader instructor.



Luz Stella Artajo Medina

Master in Coffee Economics and Science with a teaching experience in more than 20 countries in 4 continents for the last 6 years, and with field experience of more than 11 years.



Ludovic Maillard

Ludovic is training manager at Maison P. Jobin & Cie, a company of the Neumann Kaffee Gruppe in France. He has more than 20 years of experience in coffee trading. As a board member of SCA and one of the creators of the Green Coffee Modules, he travels around the world spreading coffee knowledge through the SCA courses.